



FASSI
SERVICE



AFTER-SALES SERVICE

CHOOSING A FASSI
CRANE IS JUST
THE BEGINNING

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PREVENTION IS BETTER THAN CURE

| RELIABILITY

Having your Fassi crane regularly serviced ensures maximum operational reliability and longevity. Preventative maintenance is more cost effective than repair as it prevents small problems becoming more serious and expensive.

| EXPERTISE

Fassi UK runs ongoing service engineer training courses so by choosing to have your crane maintained by one of our approved service points you are in the hands of the experts. Our service points use only Fassi genuine spare parts which come with our guarantee of quality and performance.

| INFLATION-PROOF

A maintenance contract is an effective way to budget your service costs - so you always know in advance what you will pay for a service. The price you pay is fixed for the duration of the contract - from two to seven years. And with payment by interest-free monthly direct debit you can spread the cost of maintaining your equipment and ensure there are no unpleasant surprises.

| PEACE OF MIND

Our maintenance contracts give you the peace of mind that your crane is being maintained at our recommended service intervals (ensuring that your warranty remains in force) and in accordance with PUWER-LOLER regulations

| TAILOR-MADE

Whether you require service at your premises, on Saturdays or just want to spread the cost with monthly payments we'll be able to help you with maintenance contracts tailored to your exact requirements. We recommend a minimum maintenance schedule of one minor and one major service annually depending upon crane application and workload.

| DISCOUNT ON REPAIRS

And if your crane should need repair, your maintenance contract guarantees you up to a 10% discount off the cost.

| LOCAL SERVICE

With five main dealers, 15 service points and 80 specialist service engineers, your business is in safe hands with Fassi UK's service and support. We believe the best service back-up comes from local providers who really understand their customers' needs and can react quickly and efficiently. Our dealers and service points form a comprehensive national network, offering local support. Wherever you are.

| SINGLE POINT OF CONTACT

Our telephone helpdesk offers a single point of contact for all Fassi assistance - no being passed from one department to the next. And out of office hours, we offer an emergency call-back facility.

TAILORED MAINTENANCE CONTRACTS
 FIXED PRICE FROM TWO TO SEVEN YEARS
 INTEREST-FREE MONTHLY PAYMENTS
 10% OFF REPAIRS
 COMPLIANCE WITH PUWER-LOLER REGS

SERVICE CONTENT	MINOR	MAJOR
Oil filters replaced	✓	✓
Hydraulic oil	Topped up	Replaced
Greasing all grease points	✓	✓
Bolts tightened	✓	✓
Necessary minor adjustments	✓	✓
Inspection for wear or damage	✓	✓
Free software upgrades installation	✓	✓
Report on required repairs	✓	✓
Load test to PUWER-LOLER regs		✓

For a tailored maintenance contract get in touch with your local Fassi Main Dealer or call the Helpdesk on tel. 01926-889779

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